FY 2011-2012 was the time period spanning October 1, 2011 to September 30, 2012. For purposes of this report, please note that the new brand identity which launched October 1, 2012 has been utilized and is listed as follows:

- InterHealth Corp. dba PIH Health
- Presbyterian Intercommunity Hospital dba PIH Health Hospital
- Bright Health Physicians of PIH dba PIH Health Physicians
- InterHealth Management Corp. dba PIH Health Management Corp.
- PIH Insurance Company, A Reciprocal Risk Retention Group is now PIH Health Insurance Company, A Reciprocal Risk Retention Group
- Med Site – Hacienda Heights dba PIH Health Adult Day Healthcare
- InterHealth Home Health Care dba PIH Health Home Healthcare
- PIH Foundation dba PIH Health Foundation
Table of Contents

2..... Leadership Message
    PIH Health President and Chief Executive Officer
    James R. West, and Chair of the PIH Health Board
    of Directors Donald G. Alvarado

3..... Mission, Vision and Values

3..... Quick Facts and Statistics

4..... Preparing for a Unified Brand

6..... Electronic Health Records (EHR) Make
    Coordinated Care More Efficient
    Hospital and medical offices sync patient records

7..... PIH Health Hospital Attains Premiere Status
    Hospital is in top 10.5% in the nation to meet Stage
    1 requirements of the federal government’s EHR
    incentive program in 2011

8..... Expansion of New Services
    8..... PIH Health adds new Eye Care Centers, Digestive
    Health Services and Hematology & Oncology
    10... Advanced Primary Care fosters a multi-level
    team care approach

12... PIH Health is a Proud Partner in the Community
    Community Benefit initiatives seek to improve
    community health and improve access to healthcare

14... PIH Health Foundation Raises Funds to Benefit
    the Enterprise

16... Exceptional People, Our PIH Health Family
    16... Investing in our nurses
    18... PIH Health employee of the year
    18... Today’s Lifestyle Choices employee wellness program
    19... In fond memory – Marsha Antonelli
    20... All about volunteers and Volunteer of the Year Award
    22... Make a Difference Physician Excellence Awards
    23... Lifetime Achievement Award

24... Accreditations, Certifications and Designations

25... Awards and Accolades

26... Boards of Directors

27... PIH Health Organizational Chart

28... Financials

30... Donor List
Integrated and innovative healthcare for the communities we serve.

Fiscal year 2011-2012 was a year of innovation and integration that resulted in many accomplishments. Advances in technology were executed, clinical successes were achieved and industry acknowledgment was received all in the midst of an ever-changing healthcare environment. Thanks to the contributions of the enterprise’s outstanding staff executing our leadership team’s vision, PIH Health became an integrated delivery system (IDS).

The future of healthcare delivery continues to move toward physician and hospital-based partnerships. Due to our awareness of this industry change, we developed a strategic plan to manage care in a variety of settings. The result was a system of healthcare that focuses on optimizing cost-effective clinical wellness while providing high quality and compassionate care.

Today, PIH Health offers an array of services from the utilization of primary care teams who provide general medicine and preventative care; access to emergency and urgent care, home health services and hospice; as well as a network of over 180 specialists and 150 primary care physicians in accessible and welcoming neighborhood locations. We serve our communities from newborns to healthy teenagers to adults to seniors. PIH Health strives to be the communities’ partner in wellness and it is our hope that they join us in our endeavors to keep them healthy.

Last year we took on some major initiatives such as consolidating our brand identity to position PIH Health as a community-based IDS. We also merged the electronic health record systems between our medical offices, hospital and other outpatient settings to improve coordinated care with the focus on patient safety, quality, privacy and efficiency. Additionally, we continued construction on our state-of-the-art Plaza Tower slated to open in March 2013.

PIH Health also received several industry accolades including the NRC Picker patient satisfaction Path to Excellence Award for the third consecutive year, the CAPG Standard of Excellence Elite Status honor for the medical group, and the National Franklin Award of Distinction for which we were the first organization in Southern California to be recognized.

We are excited about the opportunities ahead and are well positioned financially. Our plan is to stay on the forefront of healthcare advances, and remain dedicated to serving our community now and for years to come.

James R. West
President and Chief Executive Officer
PIH Health

Donald G. Alvarado
Chair
PIH Health Board of Directors
Mission:
Why We Are Here
We provide high-quality healthcare without discrimination, and contribute to the health and well-being of our communities in an ethical, safe and fiscally prudent manner in recognition of our charitable purpose.

Vision:
Where We Want To Be
We will achieve excellence in everything we do.

Values:
Our Promise

• **Patients First:** Our patients’ safety, well-being and medical condition will be our primary concern at all times.

• **Respect and Compassion:** We will consistently demonstrate respect and compassion for the beliefs, situation, and needs of our patients and co-workers.

• **Responsiveness:** We will strive to anticipate needs and respond in a timely way to meet or exceed the expectations of others.

• **Integrity:** Our attitude and actions will reflect the highest ethical and moral standards.

• **Collaboration and Innovation:** We will work together – within and outside the organization – to solve problems and pursue opportunities in creative ways.

• **Stewardship:** We will serve the community wisely through the efficient and prudent use of our financial resources.

Quick Facts:

<table>
<thead>
<tr>
<th>PIH Health locations</th>
<th>1 hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>16 medical office buildings</td>
</tr>
<tr>
<td></td>
<td>3 administrative offices</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PIH Health Hospital, licensed beds</th>
<th>400-plus</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Employees</th>
<th>Approximately 3,800</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Volunteers</th>
<th>637 active volunteers</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>PIH Health Hospital medical staff</th>
<th>580</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>PIH Health Physicians and Advanced Practice Professionals</th>
<th>369</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Service population</th>
<th>Approximately 1.5 million residents in Los Angeles and Orange Counties and the greater San Gabriel Valley</th>
</tr>
</thead>
</table>

Quick Statistics:

<table>
<thead>
<tr>
<th>Number of Emergency Department visits</th>
<th>69,641</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Number of deliveries</th>
<th>3,499</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Surgical volume</th>
<th>Main Operating Room 7,706</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Same Day Surgery 4,964</td>
</tr>
<tr>
<td></td>
<td>Total 12,670</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cardiac catheterizations</th>
<th>1,239 heart catheterizations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>512 stents in 293 patients</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hospital outpatient visits</th>
<th>180,036 (for outpatient, inpatient and emergency department)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>PIH Health Physicians medical office visits</th>
<th>398,043</th>
</tr>
</thead>
</table>
Preparing for a Unified Brand

Presbyterian Intercommunity Hospital (PIH) and Bright Health Physicians of PIH (BHP) consolidate to one identity to show we are a health system.

Preparing for a Unified Brand – PIH Health

This past year major efforts were undertaken to rebrand our healthcare system to a unified name and culture. As an integrated delivery system, we needed to clarify and refresh our brand promise to the community to help identify all that we encompass as an organization.

A brand creates an emotional connection that helps organizations establish and maintain trust and loyalty with those they serve. Therefore, knowing that a well-established brand is respected among consumers this became a major organizational project. A committee comprised of Board members, community members, enterprise leadership and staff from all levels of our organization worked steadfastly for several months on the rebranding of Presbyterian Intercommunity Hospital (PIH) and Bright Health Physicians of PIH (BHP).

Consolidating the brand was about an expanded vision, and was our way of helping the public understand the comprehensiveness of all of the services offered between the hospital and medical group. In order to determine a name that best represented our integrated delivery system, the quality we strive to achieve and our commitment to community, a consumer perception study was conducted. It was determined that the general public had much confusion as to who we are as an organization. Some thought PIH and BHP were unaffiliated, and some called us many different names.

Facts Regarding the New Brand Identity

- The letters, P-I-H in PIH Health, pay tribute to our organization’s foundation which was Presbyterian Intercommunity Hospital.
- The number of facility signs updated (or to be updated): 629.
  Note: In terms of building signage, the letters P-I-H would stay the same. Colors were just changed out which helped significantly with the financial impact of changing out a logo.
- Primary colors for the new logo are: Pantone 293 and Process Blue.
- Primary fonts for the new brand are: Helvetica Neue Bold and Roman.
As a result of the study, the Brand Steering Committee reviewed the data and developed a new brand identity: PIH Health, which debuted on October 1, 2012.

Additionally, it was logical to unify our brand because the healthcare industry is moving toward a system of integrated care, where hospitals and medical groups are joining forces to better serve patients. This is a worldwide trend in healthcare reform and movement toward a new organizational arrangement that focuses on coordinated care. This approach to healthcare, which PIH Health embraces, brings together management and organization of services related to diagnosis, treatment, care, rehabilitation and health promotion into one health system.

**Brand Steering Committee**

- Peggy Chulack
- Tom Mahowald
- Keith Miyamoto MD
- Jeanette Zavala-Fasone
- Debra Legan
- Rob Linn
- Julia McConaghy

- Reanna Thompson
- Rich Casford
- Hubert Perry
- Tami Coalson
- Rich Ottaviano
- Patrick Patterson
- Monique Rodriguez

The following brand positioning statement was developed to help communicate to our internal stakeholders who we are and what PIH Health represents:

PIH Health is the communities’ health and wellness partner.

Our network of highly trained and compassionate physicians, nurses, clinicians, staff and volunteers work tirelessly and collaboratively every day to maintain and enhance the health and well-being of every member of our service areas. And when needed, we are here to coordinate care, manage chronic disease, and treat health conditions for the best possible outcomes.

As a regional healthcare delivery network, PIH Health provides access to our exceptional team-based caregivers in a wide range of services and settings. We are dedicated to ensuring a positive patient experience in welcoming neighborhood locations.

PIH Health will remain on the forefront of innovative strategies and technological advances. We will maintain financial stability as we address the challenges and opportunities of an evolving healthcare landscape and the diverse needs of our community, while staying true to our charitable mission.
Coordinated care between PIH Health entities more efficient than ever.

Physicians and clinicians throughout the organization use a secure electronic system called eMD, to access electronic health records (EHR) which include patient documentation, orders for medication, lab results, radiology images and procedure scheduling.

Digital-Age Healthcare is Here

Throughout the last year, PIH Health continued to work on becoming entirely paperless when it comes to electronic health records (EHR). Physicians and clinicians throughout the organization use a secure, electronic system, called eMD, to access EHRs, which include patient documentation, orders for medication, lab results, radiology images and procedure scheduling.

eMD Acute was launched at PIH Health Hospital on July 17, 2006. And, this last year we took another step toward paperless documentation as well as integration of the systems by launching Phase I of eMD Ambulatory at our medical offices on July 30, 2012. The Phase I EHR launch was a major step for the hospital and medical group moving toward a more seamless and coordinated approach to care. This allowed our combined team of healthcare professionals to enhance the quality of patient care, improve patient communications and better manage the cost of care delivery.

By integrating the medical offices’ Allscripts Enterprise™ Ambulatory EHR and practice management solution (eMD Ambulatory) with the hospital-based Allscripts Sunrise™ EHR system (eMD Acute), we have enabled caregivers to provide a seamless team approach across the continuum of care. This has increased the exchange of data between software systems and allowed us to realize the full benefit of having one patient record throughout our integrated delivery system.
Phase II will occur for all remaining offices on a rolling schedule that will last through mid-2013. Then, in late 2013, Phase III plans include a secure portal that will allow patients to view their appointments, lab results and health reminders online as well as communicate electronically with their doctors.

This has been an important step toward integration of the hospital and medical group, which means improved coordinated care with the focus on:

- Patient Safety
- Quality
- Privacy
- Efficiency

The end goal of the implementation is to make each patient record accessible and updated in real time for the entire enterprise to improve accuracy and efficiency for patients and healthcare professionals.

**PIH Health Hospital Attains Premiere Status**

PIH Health Hospital joined an elite group of hospitals nationwide that have successfully met the meaningful use requirements for Stage 1 of the federal government’s electronic health record (EHR) incentive program in 2011.

This multi-year program, overseen by the Centers for Medicare and Medicaid Services (CMS), is a provision of the American Recovery and Reinvestment Act of 2009 and aims to improve quality, safety and efficiency; reduce health disparities; engage patients and families with their healthcare; improve care coordination; improve population and public health; and maintain patient privacy and security.

“Meeting the Stage 1 requirements is a significant milestone and puts PIH Health Hospital at a level very few hospitals have attained or will ever attain,” said Brian Smolskis, PIH Health chief information officer.

The CMS EHR Incentive Program was launched early last year, and as of December 2011, only 604 hospitals nationwide (or 10.5%) have successfully met the Stage 1 requirements, according to data provided by CMS and the American Hospital Association.

In its effort to connect all members of the healthcare team, the incentive that PIH Health Hospital has received for attesting to Stage 1 represents only a small percentage of the total investment made in its information technology systems.

“Our physicians have seen the benefits of using an EHR, and embrace technology as a tool to provide better care for our patients,” said Davis Lee MD, FAAP, PIH Health chief medical information officer.

Stage 2 requirements which build upon Stage 1 requirements were finalized in 2012. PIH Health Hospital plans to meet the Stage 2 requirements and continue to be a meaningful user of certified EHR technology.
PIH Health is committed to expansion and growth in order to ensure the wellness of the entire community. During FY 2011-2012, PIH Health added several new services.
Eye Care Centers

New Service as of October 2011

For many of us, healthy eyesight is often taken for granted. It’s not something we usually think much about until it starts to fail. Unfortunately, many harmful eye diseases like glaucoma, diabetic retinopathy and macular degeneration, initially have virtually no symptoms and often go undetected until it’s too late.

However, when these conditions are caught early, they can often be treated before vision loss occurs. That’s why routine screenings are so critical. Screenings can also reveal warning signs of more serious health problems such as hypertension, cardiovascular disease and diabetes. With Eye Care Centers as a part of PIH Health, the doctors are able to communicate effectively with other physicians and specialists to gain a complete understanding of our patients’ health and well-being.

Digestive Health Services

New Service as of May 2012

More than 70 million Americans are affected by digestive disorders. For some people, digestive disorders cause discomfort, embarrassment and a loss of work time. For others, these disorders can be extremely serious and even life-threatening.

PIH Health Digestive Health Services provides well-coordinated, comprehensive care for people with digestive health issues. With the ultimate goal of restoring patients’ quality of life and saving lives, our priority is to deliver quality healthcare in a sensitive, comfortable and convenient environment.

Hematology & Oncology

New Service as of June 2012

A diagnosis of cancer or a blood disorder can be an overwhelming, life-changing experience. Finding the right treatment options and the right medical team are vital to fighting the disease and regaining a full, active life.

At PIH Health Hematology & Oncology, we treat every cancer and blood disorder with the most advanced treatment options, led by a talented team. This team includes board-certified hematology and medical oncology physicians, highly trained nurses and administrative staff. Each member brings a wealth of knowledge and experience to every patient.

As our patients move from diagnosis through treatment and recovery, our dedicated staff strives to develop an individualized treatment plan that includes the most advanced, evidence-based medicine delivered in an environment of truly compassionate care.
Advancements in the primary care field offer an innovative approach to the patient experience.

New Way to Deliver Patient Care

Advanced Primary Care (APC) fosters a multi-level team care approach where all levels of professionals have a more active role in caring for our patients. By maximizing the support of physician assistants and nurse practitioners, doctors will have fewer appointments per day and have more time to spend with those patients requiring more attention. And with eMD, doctors remain up-to-date on the status of their patients even if another member of the team provided care.

A pilot program was launched at PIH Health’s La Mirada Family Medicine and La Mirada Pediatrics locations in September 2012. The goal is to eventually roll this program out in all primary care practices in the future. To accommodate for the growth of APC, in FY 2011-2012 PIH Health welcomed 11 new Advanced Practice Professionals as well as five new Primary Care Physicians.

This new approach to patient care provides a relationship-based program to our growing integrated delivery system. The flexibility in scheduling means our patients will have better access to care when they need it.
Advanced Primary Care pediatrics office patients will receive a card with a letter and a picture of an animal. This is how they will find their assigned exam room. Each exam room is equipped with a computer and a large monitor mounted to the wall. This monitor will allow patients to watch as team members enter notes into our EHR system, eMD.
PIH Health is a proud partner in the community.

A Community of Wellness is the Goal

“Community Benefit” is defined as a program or service of a nonprofit hospital which seeks to improve community health, improve access to healthcare, advance knowledge through research and health professions education and provide relief of government burden. These are the basis for tax exemption.

As a nonprofit organization, PIH Health takes pride in fulfilling its charitable mission to “contribute to the health and well-being of our communities” regardless of an individual’s ability to pay. Our delivery of Community Benefit is a cornerstone of our strategic plan and an integral part of our culture.

PIH Health Community Benefit initiatives are guided by five core principles to ensure meaningful and effective programs. These principles are:

• Emphasis on vulnerable populations and unmet health needs of the community
• Emphasis on primary prevention
• Building a seamless continuum of care
• Building community capacity
• Emphasis on collaborative governance

Our promise to serve the community began more than five decades ago, and that promise remains a key part of our nonprofit organization today.
Healthy Los Nietos

A New Community Initiative Launches with a Focus on a Coordinated Approach to Child Health

Increasing rates of childhood diabetes and obesity are a growing concern across America. But in our local community, PIH Health is doing its part to turn the tide. Recently, PIH Health began working collaboratively with Los Nietos School District Superintendent, Jonathan Vasquez, to identify solutions to this concern and together developed the Healthy Los Nietos initiative that targets sixth, seventh and eighth grade students, school staff and parents. PIH Health resident physicians provide prevention focused education to the group.

The goal is to increase the proportion of students considered to be at a healthy weight. When Healthy Los Nietos launched, physicians collected baseline data from students who indicated that a coordinated and comprehensive approach to promote health education was needed. That same school year, more than 1,700 students, parents and staff members attended educational sessions designed to increase health awareness.

According to Octavio Pérez, principal of Rancho Santa Gertrudes Elementary School, this initiative is proving to be a great start. “Healthy Los Nietos is an amazing opportunity for our students to connect with PIH Health physicians, and learn how to achieve a healthier lifestyle,” Principal Pérez said. “Los Nietos School District and PIH Health have a true partnership that is focused on meeting the needs of the community. I’m excited about what’s to come.”

Community Benefit Investment  Total $48,725,588  11.7% of organization expenses ($416,133,167)

The chart below details community benefit categories (including their respective percentage of the organization’s expense for FY10-11*)

- Subsidized Health Services: $7,879,769 (1.89%)
- Charity Care: $16,189,328 (3.89%)
- Community Health Improvement Services: $4,150,347 (1.00%)
- Health Professional Education: $2,703,233 (0.65%)
- Financial and In-Kind Contributions: $409,001 (0.10%)
- Community Benefit Operations: $352,966 (0.08%)
- Research: $86,332 (0.02%)
- Community-Building Activities: $93,313 (0.02%)
- Government-Sponsored Means-Tested Healthcare: $16,861,299 (4.05%)

*Data from FY11-12 not available until March 2013 (after production of this report).
Philanthropy

PIH Health Foundation is a 501c(3) nonprofit organization with the sole mission to raise funds to benefit PIH Health. From annual fundraising events such as our gala and golf tournament to public and private donations, every dollar raised is reinvested into the health of the communities we serve. Regardless of size, all gifts truly make a difference. We are grateful to those who support the mission of PIH Health through both philanthropy and volunteerism.

PIH Health Foundation Gala Nets More Than $520,000

Funds Benefit the Plaza Tower

The annual PIH Health Foundation Gala held on Saturday, March 24, 2012 drew attendance of over 700 people and raised more than $520,000 in support of the new surgery suites in the Plaza Tower. The event themed “Oh What a Night” was held at the Hyatt Regency Resort and Spa in Huntington Beach. The gala is the largest annual event hosted by the PIH Health Foundation and includes a cocktail reception, silent and live auctions, and a four-course dinner followed by dancing to the sounds of West Coast Music. Special guests and dignitaries included Los Angeles County Supervisor Don Knabe and Whittier City Council Members Joe Vinatieri and Greg Nordbak. “The new surgery suites are more for the patients than the doctors,” said Haig V. Minassian MD, PIH Health Hospital 2012 chief of medical staff. “It’s all about patient care.”

Thank you to the 2012 Gala Committee for organizing such a successful event.
One Hour Club Facts
Began: April 1, 2012
Employees Enrolled in FY 11-12: 511
Monies Raised FY ending 11-12: $182,000

Employees Donate to Help Prepare for the Future of PIH Health

One Hour Club is a giving program designed to encourage employees to donate one hour of paid time off or wage equivalent through a payroll deduction over three years in support of the mission of PIH Health. “The generosity of our employees is a testament to their commitment to the betterment of our community,” said Nathan Honda MD, chair of the PIH Health Foundation Board of Directors. “I applaud them for believing in our organization so much so to donate a portion of their earnings.”

Golf Tournament Raised Record-Setting Amount

On September 24, 2012, golfers joined the PIH Health Foundation Frank Scott Pro/Am Golf Tournament at Friendly Hills Country Club and raised a whopping $252,827, the highest total in 18 years. Funds raised from the tournament were shared between funding scholarships for nursing education and a new fundraising initiative called Healthy Living – Healthy Giving which debuted on October 13, 2012.

The tournament was proud to have the R.C. Baker Foundation as the Title Sponsor. In recognition of their continuous and generous support, the event was named after its former chairman the late Frank L. Scott. Mr. Scott also served as the chair of the PIH Health Foundation Board of Directors for nearly two decades.

The One Hour Club Committee comprised of PIH Health employees.

Golfers at the 18th Annual PIH Health Foundation Frank Scott Pro/Am Golf Tournament.
Each year a variety of scholarships are provided to PIH Health nurses who go above and beyond their call of duty in caring for our patients.

Investing in Our Nurses

We reinvest back into our nursing staff to ensure that across our enterprise, our nurses have the means to further their education which results in improvement of patient care and quality. Highlighted below are some very special awards that the PIH Health Foundation presented during Nurses Week, May 7-11, 2012.

Flo Scott Rose Award for Excellence in Nursing Leadership
Denise Authier RN, BSN

The 2012 Flo Scott Rose Award for Excellence in Nursing Leadership was presented to Denise Authier RN, BSN, professional practice coordinator for nursing at PIH Health Hospital. Denise is a true leader who makes things happen in a quiet yet powerful, positive way. She excels in promoting the professional practice of nursing. Denise clearly demonstrates the noble calling of nursing through compassion, tenacity, inquisitiveness and curiosity, passion and integrity. Denise has been an employee of PIH Health since May 1999 and is the ninth nurse to receive this honor. The Rose Award has been presented since 2004.

Frank L. Scott Art of Caring Award for Nursing
Shelly Necke RN, BSN

The Frank L. Scott Art of Caring Award was presented to Shelly Necke RN, BSN, clinical director of the Transitional Care Unit Acute Rehabilitative Center. This award is given to one nurse who best reflects the characteristics of caring. Shelly’s capacity to care is not limited to just her patients. The actions she takes...
on behalf of her colleagues and staff is nothing short of the true embodiment of caring. Shelly inspires others to strive for more and is always there ready and willing to assist whenever she can.

Shelly began her career with PIH Health in 1997. The Art of Caring Award has been presented since 2011. Recipients of both scholarships are provided with a $6,000 scholarship.

The late Flo and Frank L. Scott were huge fans and supporters of PIH Health. Though they are not with us today, their legacy lives on for many years to come through their support and love for our nurses via these scholarships.

The John and Patricia L. Scheifly Scholarship

The John and Patricia L. Scheifly Scholarships are awarded each year to five PIH Health employees currently in a nursing program. This $1,000 scholarship is designed specifically for those students who do not currently have an RN license. The scholarship fund began with a donation from John Scheifly who gifted the monies specifically for nursing.

Below are the 2012 recipients of the John and Patricia L. Scheifly Scholarship:

- Bettylou Aleman, Critical Care Center
- Brandon Littlejohn, 4 Tower
- Danielle Calhoun, Labor and Delivery/Recovery and Postpartum (LDRP)
- Jessica Sleggers, LDRP
- Merissa Ovalle, Patient Registration

40 Nurses Receive a $2,500 Scholarship to Pursue their Higher Educational Goals

Since 2005, the PIH Health Foundation has provided scholarships to our nurses who are continuing their higher education. To date, the PIH Health Foundation has granted over $1.2 million in scholarships. This year’s recipients were treated to a breakfast in their honor and each received $2,500 to help finance their BSN or MSN degree. These funds were raised at the PIH Health Foundation Annual Pro/Am Golf Tournament in the fall. The 2012 recipients are as follows:

- Maria Alcazar, Pediatrics
- Kerry Blitzer, 3 Tower
- Melissa Cantos, Hospice
- Lorena Cappello, 1 Tower
- Marilou Cortes, Education
- Wendy Cigan, LDRP
- Mary Dix, NICU
- Stephanie Figueras, 4Tower
- Michelle Flores, LDRP
- Jaime Galindo, OR
- Lisa González, LDRP
- Elizabeth Gorski, Breast Health Center
- Amelia Hernandez, 2 Tower
- Su Hising, 2 Tower
- Maria-Christina Ibarra, 1 Tower
- Pauline Laminski, OR
- Cecile Lim, Acute Rehabilitation Center
- Ruby Loyola, Education
- Rochelle Magnness, OBS
- Michelle Martin, Emergency Department
- Carrie Mason, 1 Tower
- Jeanne McCullen, Hospice
- Erika Mer, Pediatrics
- Louise Mitchell, NICU
- Gracia Muljadi, 4 Tower
- Lori Nelson, Emergency Department
- Loan Nguyen, Quality and Risk Management
- Magaly Padilla, Same Day Surgery
- Jessica Peckham, 2 North
- Lorraine Perez, 3 Tower
- Patricia Rance-Zavala, 2 North
- Courtney Reams, 2 Tower
- Kelly Sanchez, 2 North
- Marie-Dianne Sauco, Transitional Care Unit
- Cynthia Sawyer, LDRP
- Crystal Schnepf, NICU
- Jessica Slocum, 2 North
- Griselda Torres, Cath Lab
- Jan Vicencio, Critical Care Center
- Alexis Zamarrama, Education
Enterprisewide, our hard working and dedicated employees strive daily to achieve excellence in all they do. Their expertise and commitment to PIH Health is appreciated.

PIH Health 2011-2012 Employee of the Year

Sue Failla RN

The 2011-2012 Employee of the Year was announced at the Employee Service Awards Ceremony on November 9, 2012. The selection, made by the Rewards and Recognition Committee along with the Administrative Council, was Sue Failla. Sue is a Registered Nurse in our Neonatal Intensive Care Unit (NICU) who has been an employee with PIH Health since 2006. Sue is known as a natural leader who commands the respect from her fellow workers. Her compassion, kindness and professionalism are an asset to our organization.

PIH Health Employee Wellness Program Marks Fourth Year

Today’s Lifestyle Choices (TLC) is the wellness plan created just for PIH Health employees. It offers three different levels – Bronze, Silver and Gold – and each time an employee completes a level, they earn an incentive ranging from lower healthcare premium costs to a $100 gift card. Last year, PIH Health employees participated in record levels with over 80% of our staff completing at least the Bronze Level.

To qualify for the Bronze Level, the staff member must do the following:

- Receive a seasonal flu shot by the end of January
- Complete a bio screening and an online Personal Health Assessment (PHA) by the end of February
- Complete blood pressure and BMI screenings in the month of March

The Silver level adds a PIH Health Annual Health Inventory and US Preventative Task Force Report Card to be completed with a physician. The Gold Level requires the employee to complete a course of action prescribed by a Keenan Health Management Coach.

Now that the program is up and running and we’re getting such great participation from the staff, we’re starting to track the improvements in health and wellness among PIH Health employees and expect great results for the year to come.

PIH Health Wins the Gold

American Specialty Health Incorporated (ASH) and its Wellness and Prevention Subsidiary Healthyroads recognized PIH Health as the 2012 Gold winner for the 3rd Annual Healthyroads Fit Company Award. This honor is a testament to PIH Health’s improvement efforts toward engagement of employee health, and reinforces its leadership position in the health and wellness industry.
Marsha Antonelli, dear friend, 25 year employee and long-time supporter of PIH Health, passed away on September 3, 2011. Mrs. Antonelli was initially hired at PIH Health as a Medical Records Clerk in 1971, and then left the organization to pursue her Bachelor’s degree in Business Administration from The University of Southern California in 1979. She was rehired at PIH Health in 1982 as a Public Relations Coordinator, and eventually retired from PIH Health in 2003 as the Vice President for Public Relations and Governmental Affairs.

Mrs. Antonelli kept PIH Health near and dear to her heart throughout her retirement by serving on several of the PIH Health Foundation event committees. Mrs. Antonelli left a lasting legacy through her dedication and support of PIH Health. Her positive attitude and upbeat personality touched many people in our community.
Volunteers have always been an integral part of PIH Health, and that continues to this day.

They are responsible for everything from data entry and graphing to working with patients at their bedside.

Volunteers Prove Crucial to PIH Health Success

We have volunteers addressing patient safety and working with CNAs so they can spend more time with patients. We also have volunteers who visit patients, ask them questions about who they are, then write up their story. All of these efforts have increased our patient, family and staff satisfaction with PIH Health.

Look at what PIH Health volunteers accomplished in 2012:

- 632 Average Number of Volunteers
- 114,841 Volunteer Hours Donated
- 55.2 Full-time Employee Equivalent

The volunteer program at PIH Health has far-reaching effects both within and outside our walls. They touch the lives of our patients and families, they relieve staff with volunteer-appropriate duties, they reduce expenses the hospital would otherwise incur, all while feeling useful and giving back to the community we serve. In this way, the value our volunteers bring to PIH Health is immeasurable in dollars. It’s about caring, selflessness and belonging to something greater than oneself.

Volunteers of the Year

This year PIH Health had two Volunteers of the Year. They share many attributes, including care, compassion, dedication and a positive attitude. These two volunteers started in the Ambassador Center at PIH Health Hospital, as most of our volunteers do, then expanded to other areas where they could have an impact on the patients, visitors, families and staff.

**Norma Meisner**

Norma has been a gift to the organization for the past 13 years. She always has a positive outlook, enjoys having fun and will occasionally get into some mischief. However, takes her role very seriously and carries out her responsibilities with such talent that she makes any job look easy.

Norma always goes above and beyond the normal volunteer duties and does so with gusto and charm. She is a positive influence in our workplace, incredibly generous and very outgoing. As an Auxiliary member, she has been active at various fundraisers throughout the years, creating fun along the way.

**Wendy Brubaker**

Wendy has been with the organization for nine years and is compassionate, gracious and respectful of patients and families. In many ways, she is the ideal volunteer. She is intelligent, caring, humble, and uses sound judgment, even in extreme circumstances.

When Wendy is working in the Emergency Department, not one person feels alone. If a patient or family member is going through a stressful time, she will stay with them and talk them through it. As a lead trainer, Wendy makes sure that all volunteers know the hospital’s high values and expectations and act with integrity in everything they do.
The Make a Difference Physician Excellence Award program recognizes medical staff members for their exemplary service.

Make a Difference Physician Excellence Awards

The Make a Difference Physician Excellence Award program recognizes medical staff members for their exemplary service based on four categories:

1. Medical events, such as superior actions and care in medical diagnosis and treatment
2. Performance of services greater than expected and/or needed
3. Teaching the staff with the goal of improved care and/or collaboration
4. Contributing to an exemplary patient experience

Nominations for the Make a Difference Award can be made by anyone, including PIH Health staff members as well as patients and their families. The awards are presented four times per year at the quarterly medical staff meetings.

The following physicians received the Make a Difference Award during fiscal year 2011-2012:

October – December 2011
**Ken B. Chon MD**
Dr. Chon was nominated for this award by the nursing staff for showing exemplary care and being a patient advocate.

**Jaime S. Schwartz MD**
Dr. Schwartz was nominated for this award by the medical staff for his willingness to help and participate in community events.

**Yong Park MD**
Dr. Park was nominated for this award by the medical staff for superior actions and care in medical diagnosis and treatment.
Thomas Gaarder MD

Dr. Thomas Gaarder was presented with the PIH Health medical staff Lifetime Achievement Award in December 2011. Dr. Gaarder is a physician who throughout his 30-year career at PIH Health has practiced exemplary medicine and been an inspirational mentor and leader for not only his peers, but also for other practitioners and caregivers, as well as demonstrating devotion and service to our community.

Dr. Gaarder joined the medical staff at PIH Health Hospital in 1981. He quickly established himself as a trailblazer at the hospital, becoming one of our first cardiologists to perform coronary angioplasty and stents. Dr. Gaarder also served as Director of Cardiac Rehabilitation, Critical Care Center committee member and Cardiology Section Chief at the hospital.

In November 2010, Dr. Gaarder's devotion to cardiac care took on new meaning. After personally experiencing significant cardiac problems, his PIH Health colleagues worked for hours until he was stabilized. Doctors Lee, Patel and Nayak and all of the staff who were present will always remain dear to Dr. Gaarder and his family.

Dr. Gaarder remains a highly respected member of the PIH Health family. His humble nature and unique concern for the whole person, paired with his extreme intelligence and skill, set him apart from the rest.

January – March 2012

John Lah MD
Dr. Lah was nominated for this award by the medical staff for performance of services greater than expected.

Yong Park MD
Dr. Park was nominated for this award by the medical staff for the excellent care provided to patients, often going beyond what is expected.

Merrill Shum MD
Dr. Shum was nominated for this award by the nursing staff for always taking the time to listen to patients and staff and his willingness to answer any questions or concerns even when not on the case.

Eduardo Tovar MD
Dr. Tovar was nominated for this award by the nursing staff for superior actions and care in medical diagnosis and treatment, performance of services greater than expected, and contributing to exemplary patient experiences.

April – June 2012

Devang Patel MD
Dr. Patel was nominated for this award by the nursing staff for communicating exceedingly well with parents of NICU children and showing families confidence, reassurance and compassion.

July – September 2012

Aidan O’Brien MD
Dr. O’Brien was nominated for this award by the nursing staff for always being a conscientious, careful and caring physician.
PIH Health is the first hospital in Southern California to receive the Franklin Award of Distinction.

Accreditations, Certifications and Designations

- Accreditation by The Joint Commission
- Designated Acute Stroke Center in Los Angeles County
- Designated Breast Imaging Center of Excellence by the American College of Radiology
- Los Angeles County Designated Disaster Resource Center
- Los Angeles County Designated Emergency Department Approved for Pediatrics (EDAP)
- Los Angeles County STEMI Receiving Center (ST Elevation Myocardial Infarctions)
- 2012 Advanced Certification and Accreditation by The Joint Commission as a Primary Stroke Center
- 2011 Accreditation for Breast MRI to the Patricia L. Scheifly Breast Health Center by the American College of Radiology
- 2010 Three-Year Accreditation with the Commendation to the Ruby L. Golleher Comprehensive Cancer Program by the Commission on Cancer (CoC) of the American College of Surgeons (ACoS)
On Friday, April 27, 2012, The Joint Commission and the American Case Management Association (ACMA) presented PIH Health Hospital’s Management Care team with the 2012 Franklin Award of Distinction at the ACMA National Conference in Denver, Colo. PIH Health Hospital is the first hospital in Southern California to receive the award, and one of only three West Coast recipients since the first Franklin award was presented in 2003.

Awards

- 2012 Gold recipient for the third annual Healthyroads Fit Company Award
- 2012 Bronze Medal of Excellence in Organ Donation by the U.S. Department of Health and Human Services
- 2012 NRC Picker Path to Excellence Award (also awarded in 2010, 2011)
- 2012 California Association of Physician Groups (CAPG) Standards of Excellence – Elite Status
- 2012 Franklin Award of Distinction by The Joint Commission and the American Case Management Association (ACMA)
- 2012 American Heart Association/American Stroke Association’s Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award
- 2011 A+ Credit Rating along with a Stable Outlook by Standard & Poor’s (S&P) Rating Services
Boards of Directors

The Boards of Directors include physicians, and business and community leaders who meet monthly to help guide the policies and objectives of PIH Health. Board members are essentially representatives of the communities at large who volunteer their time to ensure that as a nonprofit PIH Health continues to be a good steward.

We thank the following community members for generously donating their time to our organization – they are most appreciated.

Boards of Directors 2011-2012

PIH Health/
PIH Health Hospital
Efrazin Aceves
Donald Alvarado, chair
Richard Atwood
Paula Cowan
Jane Dicus
Leon M.N. Garcia
Thomas King
Angel Munoz
Sudhaker Nayak MD
Norma Provencio
William Shanahan MD
Neal Shindel MD
Drew Sones
Kenton Woods
Huey-Min Yu

PIH Health Foundation
Richard Atwood
Daryl Braun
Michal Dawson
Kenneth Derr
James P. Fitzgerald MD, chair
Maria Fuhrman
Julius Gray MD
Heather Grottke
Nathan Honda MD
Kathryn Luciano
Melanie Lyons
W. Allan Nakken
Michael Nevel
Hubert Perry
Robin Renek
Ruth Shannon
Michael Thomas MD
Joseph Vinci
Jeanette Zavala-Fasone

PIH Health
Home Healthcare
Peggy Chulack
Mitchell Thomas
James West, chair

PIH Health
Adult Day Healthcare
Ruri Pierre
Bashir Shaw MD
Mitchell Thomas
James West, chair
Nancy Whyte

PIH Health Physicians
Paul Breitman MD
Richard Casford, chair
Jane Dicus
Joy Leong MD
J.C. “Mac” McFarland
Alexander Mendez MD
Hubert Perry
Gregory Polito MD
Drew Sones
James West

PIH Health
Management Corp.
Peggy Chulack
Mitchell Thomas
James West, chair

PIH Health Insurance
Company, A Reciprocal Retention Group
Richard Casford, chair
Lawrence Dicus
Leon M.N. Garcia
Rosalio Lopez MD
Mark Magged MD
J.C. “Mac” McFarland
Keith Miyamoto MD
Ingrid Patsch MD
Raymond Schmidt PhD
Kenton Woods
## PIH HEALTH AND AFFILIATES  
### CONSOLIDATED STATEMENTS OF OPERATIONS  
*(FOR THE YEARS ENDED SEPTEMBER 30, 2012 AND 2011 – In thousands)*

<table>
<thead>
<tr>
<th></th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net patient service revenue</td>
<td>$491,372</td>
<td>$472,106</td>
</tr>
<tr>
<td>(including Hospital Fee Program revenue of $28,623 for 2012 and $27,601 for 2011)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capitation revenue</td>
<td>76,619</td>
<td>75,865</td>
</tr>
<tr>
<td>Other operating revenue</td>
<td>29,758</td>
<td>11,521</td>
</tr>
<tr>
<td>Net assets released from restrictions used for operations</td>
<td>954</td>
<td>1,732</td>
</tr>
<tr>
<td><strong>Total revenues</strong></td>
<td>$598,703</td>
<td>$561,224</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries and wages</td>
<td>182,167</td>
<td>171,071</td>
</tr>
<tr>
<td>Purchased services</td>
<td>89,857</td>
<td>88,132</td>
</tr>
<tr>
<td>Medical supplies and drugs</td>
<td>59,655</td>
<td>56,022</td>
</tr>
<tr>
<td>Employee benefits</td>
<td>74,692</td>
<td>70,568</td>
</tr>
<tr>
<td>Professional fees</td>
<td>67,085</td>
<td>60,605</td>
</tr>
<tr>
<td>Depreciation and amortization</td>
<td>21,462</td>
<td>22,501</td>
</tr>
<tr>
<td>Other expenses</td>
<td>17,658</td>
<td>16,793</td>
</tr>
<tr>
<td>Provision for bad debts</td>
<td>14,152</td>
<td>15,729</td>
</tr>
<tr>
<td>Interest net</td>
<td>3,977</td>
<td>4,260</td>
</tr>
<tr>
<td>Insurance</td>
<td>5,076</td>
<td>5,094</td>
</tr>
<tr>
<td>Rent lease expense</td>
<td>2,189</td>
<td>2,040</td>
</tr>
<tr>
<td>Hospital Fee Program</td>
<td>28,315</td>
<td>19,050</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>$566,285</td>
<td>$531,865</td>
</tr>
<tr>
<td><strong>EXCESS OF REVENUES OVER EXPENSES BEFORE LITIGATION SETTLEMENT</strong></td>
<td>32,418</td>
<td>29,359</td>
</tr>
<tr>
<td><strong>LITIGATION SETTLEMENT</strong></td>
<td>419</td>
<td>(650)</td>
</tr>
<tr>
<td><strong>EXCESS OF REVENUES OVER EXPENSES</strong></td>
<td>32,837</td>
<td>28,709</td>
</tr>
<tr>
<td><strong>OTHER GAINS (LOSSES) Net</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net investment income</td>
<td>9,875</td>
<td>9,303</td>
</tr>
<tr>
<td>Realized gains on investments</td>
<td>1,836</td>
<td>6,031</td>
</tr>
<tr>
<td>Change in fair value of interest rate swap and interest expense</td>
<td>(9,877)</td>
<td>(16,329)</td>
</tr>
<tr>
<td>Other gains (losses)</td>
<td>1,834</td>
<td>(995)</td>
</tr>
<tr>
<td><strong>EXCESS OF REVENUES OVER EXPENSES AND OTHER GAINS (LOSSES)</strong></td>
<td>34,671</td>
<td>27,714</td>
</tr>
<tr>
<td><strong>CHANGE IN UNREALIZED GAINS (LOSSES) ON INVESTMENTS</strong></td>
<td>32,999</td>
<td>(20,956)</td>
</tr>
<tr>
<td><strong>PENSION-RELATED CHANGES OTHER THAN NET PERIODIC PENSION COST</strong></td>
<td>(18,521)</td>
<td>(16,445)</td>
</tr>
<tr>
<td><strong>NET ASSETS RELEASED FROM RESTRICTIONS USED FOR LONG-LIVED ASSETS</strong></td>
<td>46</td>
<td>500</td>
</tr>
<tr>
<td><strong>OTHER LOSSES</strong></td>
<td>(484)</td>
<td>(181)</td>
</tr>
<tr>
<td><strong>TOTAL INCREASE (DECREASE) IN UNRESTRICTED NET ASSETS</strong></td>
<td>$ 48,711</td>
<td>$(9,368)</td>
</tr>
</tbody>
</table>
**PIH HEALTH AND AFFILIATES**

**CONSOLIDATED BALANCE SHEETS**

(AS OF SEPTEMBER 30, 2012 AND 2011 – In thousands)

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>CURRENT ASSETS:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>$9,085</td>
<td>$46,114</td>
</tr>
<tr>
<td>Investments short term</td>
<td>15,616</td>
<td>22,434</td>
</tr>
<tr>
<td>Patient accounts receivable net of allowance for doubtful accounts of $9,368 and $9,744 in 2012 and 2011, respectively</td>
<td>63,893</td>
<td>69,283</td>
</tr>
<tr>
<td>Inventory</td>
<td>3,726</td>
<td>3,328</td>
</tr>
<tr>
<td>Other receivables</td>
<td>5,002</td>
<td>4,185</td>
</tr>
<tr>
<td>Prepaid expenses and other assets</td>
<td>11,503</td>
<td>10,929</td>
</tr>
<tr>
<td>Other current assets Hospital Fee Program</td>
<td>10,549</td>
<td>6,304</td>
</tr>
<tr>
<td>Total current assets</td>
<td>119,374</td>
<td>162,577</td>
</tr>
<tr>
<td>INVESTMENTS IN MUTUAL FUNDS AND OTHER INVESTMENTS</td>
<td>26,606</td>
<td>17,109</td>
</tr>
<tr>
<td>Investments Assets limited as to use</td>
<td>376,426</td>
<td>335,758</td>
</tr>
<tr>
<td>Property, Plant, And Equipment Net</td>
<td>463,106</td>
<td>391,834</td>
</tr>
<tr>
<td>Deferred Financing Costs Net</td>
<td>3,399</td>
<td>3,544</td>
</tr>
<tr>
<td>Goodwill Net of accumulated amortization of $2,182 in 2012 and 2011</td>
<td>11,545</td>
<td>10,748</td>
</tr>
<tr>
<td>Other Assets</td>
<td>260</td>
<td>270</td>
</tr>
<tr>
<td>TOTAL</td>
<td>$1,000,716</td>
<td>$921,840</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LIABILITIES AND NET ASSETS</th>
<th>2012</th>
<th>2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>CURRENT LIABILITIES:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>$54,268</td>
<td>$52,088</td>
</tr>
<tr>
<td>Estimated third-party payor settlements</td>
<td>1,424</td>
<td>1,497</td>
</tr>
<tr>
<td>Accrued interest</td>
<td>1,382</td>
<td>1,497</td>
</tr>
<tr>
<td>Current portion of long-term debt</td>
<td>7,725</td>
<td>7,375</td>
</tr>
<tr>
<td>Other current liability Hospital Fee Program</td>
<td>14,019</td>
<td>10,012</td>
</tr>
<tr>
<td>Retention-self-insurance programs current portion</td>
<td>11,444</td>
<td>10,489</td>
</tr>
<tr>
<td>Total current liabilities</td>
<td>90,262</td>
<td>81,461</td>
</tr>
<tr>
<td>DEFERRED COMPENSATION</td>
<td>14,186</td>
<td>14,048</td>
</tr>
<tr>
<td>INTEREST RATE SWAP</td>
<td>53,054</td>
<td>49,557</td>
</tr>
<tr>
<td>LONG-TERM DEBT Net of current portion</td>
<td>292,967</td>
<td>300,722</td>
</tr>
<tr>
<td>PENSION LIABILITY</td>
<td>75,646</td>
<td>51,336</td>
</tr>
<tr>
<td>RETENTION Self-insurance programs – net of current portion</td>
<td>14,836</td>
<td>14,899</td>
</tr>
<tr>
<td>Total liabilities</td>
<td>540,751</td>
<td>512,023</td>
</tr>
</tbody>
</table>

COMMITMENTS AND CONTINGENCIES

| NET ASSETS: |          |            |
| Unrestricted | 453,414 | 404,703    |
| Temporarily restricted | 5,580  | 4,143      |
| Permanently restricted | 971   | 971        |
| Total net assets | 459,965 | 409,817    |
| TOTAL | $1,000,716 | $921,840 |
Our Supporters

The PIH Health Foundation extends its heartfelt thanks to the following contributors whose gifts of $500 or more were received during FY 2011-2012.

Thank You to Our Generous Contributors

$250,000 and Above
BCM Foundation
PIH Health Auxiliary

$100,000 – $249,999
Mr. and Mrs. Richard J. Luciano
UniHealth Foundation

$50,000 – $99,999
The Atwood Family
PIH Medical Staff
R.C. Baker Foundation

$25,000 – $49,999
Mr. John Antonelli
ARS Document Imaging
California Community Foundation
Intercommunity Health Associates
Mr. and Mrs. Matt Lyons
Millie and Severson, Inc.
Mr. and Mrs. Michael J. Nevell
Nevell Group, Inc.
Mrs. John E. Schefly

$10,000 – $24,999
Dr. and Mrs. Brian A. Beck
Bergelectric Corp. Contractors and Engineers
Bewley, Lassleben and Miller CareMore Health Plan
Peggy A. Chulack
The Estate of Eva Clark
Dr. Neil Shindel and Dr. Joan D. Dengrove
Dr. and Mrs. James P. Fitzgerald
Mr. and Mrs. David Fuhrman
Willis Risk Insurance Service of Los Angeles

$5,000 – $9,999
Allscripts
Mr. and Mrs. James M. Andreoli
Barlow Respiratory Hospital
Brighton Collectibles
Edison International
Fiduciary Trust International of California
Dr. and Mrs. Brent J. Gray
Dr. and Mrs. Julius L. Gray
Mr. and Mrs. Bradley N. Howard
Intercommunity Dialysis Services
Jerome Foundation

$2,500 – $4,999
Dr. Kathleen L. Barry – Spencer and Mr. Carl Spencer
Mr. and Mrs. James B. Blaylock
Mr. and Mrs. Daryl M. Braun
Mr. and Mrs. Peter Bueckert
The Capital Group Companies
Charitable Foundation
Ms. Dianne T. Cash
Mr. and Mrs. Marcos Cordero
Supervisor Don Knabe, County of Los Angeles, Fourth District
Ms. Michal Dawson
Mr. and Mrs. Lawrence A. Dicus
Mr. and Mrs. Perry Ebelttoft
Mr. and Mrs. Joseph Fasone
Mr. Stephen C. Fraser
Dr. and Mrs. David J. French
Mr. and Mrs. Michael Gimbel
Dr. Philip A. Greider and Ms. Margo J. Kaatz
Mr. and Mrs. Robert Grotlke
Mrs. Dot Hamblin
Dr. and Mrs. Kevin Huang
The Identity Group
Dr. and Mrs. Robert M. Irwin
Dr. Maureen C. Jensen
Mr. and Mrs. Steven L. Kester
Kohl’s
La Serna High School Football Touchdown Club
Mr. Robin C. Lee
Dr. Joy Leong and Mr. Richard Kim
Dr. Rosalio J. Lopez
Dr. and Mrs. John D. McCarthy
Mrs. Jean A. McCullen
MERCER Human Resource Consulting
Mr. Tai T. Ngo
Dr. Aidan P. O’Brien
Mr. and Mrs. Lon Orej
Mr. and Mrs. Richard P. Ottaviano
The Outsource Group
Mr. and Mrs. Luis Saavedra
Mrs. Sheila R. Scott
SCS Flooring Systems
Secure Transportation Co., Inc.
Sky Rose Chapel Foundation
The Atwood family are friends and supporters of PIH Health who believe in promoting health and wellness to the communities we serve.
$500 – $999
Dr. and Mrs. John A. Britto
Mr. and Mrs. Tom M. Buckingham
Ms. Sue P. Carlson
Ms. Nadine Carver
Mr. and Mrs. Kenneth R. Casford
Mr. and Mrs. Show-Shan Cherng
City of Whittier
City Tile and Stone Tile Inc.
Ms. Maria L. Cortinas
Mr. and Mrs. Cliff Croxall
Ms. Cecilia A. Curtis
Luciano and Angela Duran
Jairo and Roberta Delgado
Ms. Estella B. Díaz
Mr. Gilbert Dorado, Jr.
Mr. Loren DuPuy
Ms. Patricia Dutriz
Dr. Alan Y. Endo
Mrs. Mary Feimer
Rev. and Mrs. Stephen Fry
Mr. and Mrs. John Fuhrman
Mr. and Mrs. Dennis G. Gahuman
Ms. Shannon N. Gimbel
Ms. Kathy Goin
Ms. Rebecca Gonzalez
Mr. and Mrs. Peter Grams
Ms. Christine Green
Guerra Gutierrez Mortuary
Ms. Carla Guess
Ms. Denice R. Gunn
Dr. and Mrs. E. Robert R. Harris
Mr. Mark Harris
Mr. and Mrs. Randy Herbon
Rev. and Mrs. Ernesto Hernandez
Mr. and Mrs. John W. Hole
InsideOut Solutions
Mr. and Mrs. David Jackson
Dr. and Mrs. Paul F. Jacobsen
Ms. Bonnie Jangswang
Ms. Jeanine Janicke
Ms. Susan M. Jervik
Mr. and Mrs. Adam and Sindia Jones
Mr. and Mrs. William B. Jordan
Mr. and Mrs. Jimmy Chi Ming Kao
Mrs. Patricia Kasababian
Ms. Randi Katz
Mr. and Mrs. Harold H. Kelley
Ms. Shirley Kim
Dr. Jean C. Lauricella
Mr. David G. Lee
Debra and Roy Legan
Dr. Jimmy Liao
Mrs. Cynthia Lin
Ms. Helen Litvack
Ms. Tammy Ludwig
Dr. and Mrs. William D. MacDonald
Ms. Leticia Maldonado
Ms. Cheryl Malin
Ms. Brenda Marsh
Dr. and Mrs. Gregor A. McDonald
McDonnell Group Engineering
Mr. and Ms. William C. McMorran
Mr. and Mrs. Greg Medlin
Dr. and Mrs. Alexander A. Mendez
Mr. and Mrs. Robert E. Morrill
Ms. Linda Mott
Ms. Rashell Myers
Dr. and Mrs. Sudhaker H. Nayak
Mr. Loan Nguyen
NI PRO Diagnostics
Ms. Mary L. Nonemacher, R.N.
Dr. and Mrs. Mark Odou
Ms. Kathleen O’Hara
Pasadena Community Foundation
Mr. and Mrs. Bruce Pasqua
Mr. and Mrs. Anup D. Patel
Ms. Saryubala Patel
Mr. and Mrs. Robert F. Peck
Mr. and Mrs. Henri F. Polissier
Ms. Barbara A. Pentland–Maun
Mr. Hubert Perry
Ms. Eleanor Perry–Tomlin
Mr. Semeon Persaud
Ms. Steffsee Peterman
Mr. Patrick Petti
Ms. Linda B. Pichaj
Lucinda Place, RN, MSN
Mr. and Mrs. Thomas A. Polenzani
Ms. Linda Ragazzo
Ms. Abigail Rojas
Ms. Lynne Ruvalcaba
Mr. Prem R. Sahgal
Ms. Maria Glenda A. Saldonido
Samanta Chiropractic Inc.
Ms. Coleen Sanchez
Mr. Ralph R. Santoro
Mr. Joel Sarver
Ms. Maria Schieber
Mr. and Ms. Kurt Schmidt
Ms. Jonielle Schmidt
Dr. Jaime Schwartz
Mr. and Mrs. Brian Scott
Mr. Ara Sevacherian
Seifarth Shaw Attorneys LLP
Ms. Kathy Anne Seymour
Dr. Lynn Shin
Dr. and Mrs. Alvin C. Shon
Silver Palace Restaurant Inc.
Mrs. Valerie H. Sinkus
Ms. Mary L. Slaughter
Mr. David L. Smith
Ms. Carole Snyder
Soroptimist International of Whittier
Ms. Jessica Stempfien
Mr. David D. Stevahn
Dr. and Mrs. Dustin E. Stevenson
Ms. Carmen Sweeney
Mr. and Mrs. Lance Sylvester
Ms. Aurora R. Taylor
Mr. Greg P. Thomas
Mr. Michael Tobin
Valco Precision Works
Dr. and Mrs. Michael Vega
Ms. Monique Velasco
Ms. Elizabeth Velaquez
Mr. and Mrs. Conrad Villafuerte
Ms. Helen Villanuera
Walmart
Ms. Mary Wargo
Ms. Lucille Whitaker
Mr. and Mrs. Theodore Witowich
Ms. Diane E. Wood
Ms. Lynn P. Woodall
Xerox Corporation U.S.A.
Mr. Jay Yarter
Ms. Deborah P. Zlotnik