PIH Health is a regional nonprofit healthcare delivery network serving more than 3 million residents in Los Angeles County, Orange County and the San Gabriel Valley.

The fully integrated network, comprised of PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital, offers multiple outpatient medical offices, a multispecialty medical group, primary care, urgent care, home health and hospice care as well as heart, cancer, stroke, women’s health, digestive health, bariatrics, orthopedics and emergency medicine programs. PIH Health has been consistently recognized as one of the nation’s top hospital networks for quality, treatment and advanced technology.
ENTITIES

PIH Health is a nonprofit, integrated healthcare system governed by a volunteer Board of Directors. The organization provides high-quality healthcare and includes the following entities:

PIH Health Downey Hospital
PIH Health Downey Hospital officially became part of PIH Health in October 2013. As a 501(c)(3) nonprofit, 199-bed hospital, the Downey campus has provided quality care in a welcoming environment for 100 years.

PIH Health Good Samaritan Hospital
Founded in 1885, PIH Health Good Samaritan Hospital is a 501(c)(3) nonprofit, 408 bed acute care hospital that has served the healthcare needs of a growing and diverse community.

PIH Health Whittier Hospital
PIH Health Whittier Hospital began as a community hospital in 1959. As a 501(c)(3) nonprofit, 523-bed hospital, the Whittier campus has developed into a health system offering a multitude of services.

PIH Health Physicians
A 501(c)(3) nonprofit medical group that is exclusively affiliated with PIH Health. The group is comprised of more than 186 primary care physicians and over 167 specialists who coordinate care from diagnosis to recovery.

PIH Health Home Healthcare
PIH Health Home Healthcare provides around-the-clock, quality care for patients in their own home. PIH Health Home Healthcare is certified by the Centers for Medicare and Medicaid Services.

OVERVIEW OF SERVICES

For a full list of services, visit PIHHealth.org/Services.

OVERVIEW OF SERVICES

- Acute Care Hospital Services
- Acute Rehabilitation Care
- Bariatrics
- Cancer/Oncology Care
- Coronary Intensive Care
- Emergency Care
- Family Medicine/Internal Medicine
- Medical-Surgical Acute Care
- Medical-Surgical Intensive Care
- Neonatal Intensive Care
- Neurological Services
- Newborn Nursery Care
- Observation Unit
- Orthopedics and Sports Medicine
- Pediatric Acute Care
- Obstetrics Care/Labor and Delivery
- Telemetry Unit
- Transitional Care Unit
- Urgent Care Services

AWARDS, ACCREDITATIONS AND DESIGNATIONS

- 2020 Watson Health 50 Top Cardiovascular Hospitals (also awarded in 2018 and 2019)
- 2020 America’s 50 Best Hospitals for Cardiac Surgery and 100 Best Hospitals for Cardiac Care, General Surgery, Orthopedic Surgery, Spine Surgery, and Joint Replacement by Healthgrades®
- 2019 Outstanding Achievement Award by American College of Surgeons Commission on Cancer
- 2019 NRC Excellence Award (also awarded in 2018)
- 2019 Get With The Guidelines® Stroke Gold Plus Quality Achievement Award (also qualified for recognition on the ‘TARGET: Stroke Elite Honor Roll’)
- 2019 Certified as a Great Place to Work™
- 2019 Excellence in Healthcare award from the Integrated Healthcare Association (IHA)
- 2019 Blue Distinction Center® for Bariatric Surgery and Maternity Care
- The Joint Commission Gold Seal of Approval® and the American Heart Association/American Stroke Association’s Heart-Check Mark for Advanced Certification for Comprehensive Stroke Centers
- 2019 American College of Surgeons Commission on Cancer Accreditation as a Comprehensive Community Cancer Program
- Advanced Certification by The Joint Commission as a Primary Stroke Center
- PIH Health honored with Stage 6 Recognition by HMSS Analytics
- Accreditation by Center for Improvement in Healthcare Quality (CIHQ)
- Top Designated Stroke Receiving Center in Los Angeles County
- Designated as a Breast Imaging Center of Excellence by the American College of Radiology
- Los Angeles County Designated “Disaster Resource Center” and Emergency Department Approved for Pediatrics (EDAP)
- Los Angeles County STEMI (ST Elevation Myocardial Infarctions) Receiving Center
- National Accreditation Program for Breast Centers (NAPBC), a program administered by the American College of Surgeons
- Designated as a Lung Cancer Screening Center of Excellence by the Lung Cancer Alliance
- Designated Lung Cancer Screening Center by the American College of Radiology
- Radiation Oncology is accredited by the American College of Radiology

ACCEPTED INSURANCE PLANS

PIH Health contracts with most HMO and PPO plans.

For a full list of accepted insurance plans, visit PIHHealth.org/Insurance.
# QUICK FACTS

## PIH Health Integrated Delivery System*

<table>
<thead>
<tr>
<th>Location</th>
<th>Licensed Hospital Beds</th>
<th>Employees</th>
<th>Medical Staff</th>
<th>Volunteers</th>
<th>Births</th>
<th>Surgical Volume</th>
<th>Cardiac Catheterizations</th>
<th>Emergency Department Visits</th>
</tr>
</thead>
<tbody>
<tr>
<td>PIH Health Downey Hospital</td>
<td>199</td>
<td>1,201</td>
<td>404**</td>
<td>235</td>
<td>872</td>
<td>Main Operating Room: 2,583</td>
<td>395 heart catheterizations were done and 108 patients had stents placed</td>
<td>56,679</td>
</tr>
<tr>
<td>PIH Health Good Samaritan Hospital</td>
<td>408</td>
<td>1,612</td>
<td>379</td>
<td>346</td>
<td>2,717</td>
<td>Main Operating Room: 2,434</td>
<td>851 heart catheterizations were done and 393 patients had stents placed</td>
<td>44,584</td>
</tr>
<tr>
<td>PIH Health Whittier Hospital</td>
<td>523</td>
<td>3,630</td>
<td>551**</td>
<td>878</td>
<td>1,802</td>
<td>Main Operating Room: 8,849</td>
<td>1,328 heart catheterizations were done and 450 patients had stents placed</td>
<td>81,996</td>
</tr>
</tbody>
</table>

* Data from FY 2019 (Oct. 1, 2018 - Sept. 30, 2019)

** Physicians with privileges

## PREVENTIVE CARE*

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mammogram Screenings</td>
<td>16,007</td>
</tr>
<tr>
<td>Colonoscopies</td>
<td>12,438</td>
</tr>
<tr>
<td>Cervical Cancer Screenings</td>
<td>7,238</td>
</tr>
<tr>
<td>Lung Cancer Screenings</td>
<td>482</td>
</tr>
<tr>
<td>Flu Shots</td>
<td>21,704</td>
</tr>
<tr>
<td>Pneumonia Vaccinations</td>
<td>7,069</td>
</tr>
<tr>
<td>Child Immunizations</td>
<td>34,627</td>
</tr>
</tbody>
</table>

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* Data from FY 2019 (Oct. 1, 2018 - Sept. 30, 2019)

** Physicians with privileges
MISSION
We provide high-quality healthcare without discrimination, and contribute to the health and well-being of our communities in an ethical, safe and fiscally prudent manner in recognition of our charitable purpose.

VISION
Patients First.

VALUES
Our Promise
Patients First: Our patients’ safety, well-being and medical condition will be our primary concern at all times.
Respect and Compassion: We will consistently demonstrate respect and compassion for the beliefs, situation and needs of our patients and co-workers.
Responsiveness: We will strive to anticipate needs and respond in a timely way to meet or exceed the expectations of others.
Integrity: Our attitude and actions will reflect the highest ethical and moral standards.
Collaboration and Innovation: We will work together—within and outside the organization—to solve problems.
Stewardship: We will serve the community.

COMMUNITY BENEFIT
Investing in Health, Strengthening Communities

Our Community Health Needs Assessment helps us address the greatest needs: disease prevention and management, preventative screenings, food insecurity, homelessness, and access to dental and mental health resources. We provide financial assistance for those unable to afford medically necessary care, fund local nonprofits’ efforts to meet community health needs, and support collaborative efforts that address social determinants of health. We also help to educate the next generation of healthcare professionals.

Our Health Action Lab project consists of four coalitions with more than 40 partners actively engaged in promoting health.

To learn more, visit PIHHealth.org/Wellness.

PIH HEALTH FOUNDATION

PIH Health Foundation is a 501(c)(3) nonprofit organization with the sole mission to raise funds through philanthropy to benefit PIH Health and its affiliates. Dollars raised are reinvested into the communities we serve through quality healthcare, health-based programs and services offered through PIH Health.

MAKE A DIFFERENCE TODAY!

PIH Health was founded on a tradition of philanthropy and today that generous spirit is more important than ever. To support PIH Health and the wellness of our community, please visit PIHHealth.org/Support or call us for more information.

PIHHealth.org/Support and make a donation now.

562.698.0811 Ext. 81520

PIH Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. For information in English call 1-800-377-7495. For other languages, see your local health center.

FACEBOOK Facebook.com/PIHHealth
TWITTER Twitter.com/PIHHealth
INSTAGRAM PIHHealth.org/LinkedIn
LINKEDIN PIHHealth.org/LinkedIn

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