What is Community Benefit?

Community benefit consists of programs and services designed to improve health in communities and increase access to healthcare. These programs and services are integral to the mission of non-profit healthcare organizations and are the basis of tax exemption, with specific objectives to:

- Improve access to health services
- Enhance the health and wellness of the community
- Advance medical or health knowledge
- Relieve or reduce burden on government or other community efforts
Leadership Message

Back to Health!

As a nonprofit healthcare delivery system, the community’s health and wellness is our number one priority.

The COVID-19 pandemic challenged our entire community and, together, we emerged from the worst of 2020 stronger and full of hope that the new vaccines would help us find our way Back to Health. While continuing to face the ongoing challenges of new virus variants, we worked hand in hand with the community to ensure a safe start of the school year for thousands of local students. Our partnerships ultimately led to the vaccination of nearly 900 local school district teachers and staff, and more than 40,000 members of the broader community.

In addition to battling the pandemic through testing and vaccination clinics, we continued to strongly message the importance of taking care of one’s health. We reopened in-person health services to encourage the community to stay up to date with regular appointments and screenings and to maintain a healthy lifestyle. We invested in healthcare resources like the expansion of PIH Health Downey Hospital’s Emergency Department and the acquisition the Los Angeles Cardiology Associates medical group to expand our specialty care services. We also pressed onward with improvement plans for PIH Health Good Samaritan Hospital. We focused on building quality community relationships to better understand the health needs in this new Downtown Los Angeles service area and launched new partnerships to improve the community’s health. Additionally, our continued investments in our workforce culture earned Great Place to Work® certification for the third year in a row.

Our staff and physicians were grateful for the support we received from the community and were eager to give back. They participated in an adopt-a-family holiday gift distribution organized by The Whole Child that benefitted more than 150 families in need and donated more than 375 backpacks filled with supplies to students across our service area.

Detailed in this report is PIH Health’s commitment to health, which includes financial assistance for those unable to afford medically necessary care, investment in student training for a variety of health professions, funding of local nonprofit agencies to better meet the needs of those they serve, commitments to research and community health improvement programs, and much more.

This past year has taught us that we can overcome challenges by working together, and we remain steadfast in our commitment to our valued partnerships as we continue to help get our communities on the path Back to Health.
PIH Health is a nonprofit, regional healthcare network that serves approximately 3.7 million residents in the Los Angeles County, Orange County and San Gabriel Valley region. The fully integrated network is comprised of PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital, 35 outpatient medical office buildings, a multispecialty medical (physician) group, home healthcare services and hospice care, as well as heart, cancer, digestive health, orthopedics, women’s health, urgent care and emergency services. The organization is nationally recognized for excellence in patient care and patient experience, and the College of Healthcare Information Management Executives (CHIME) has identified PIH Health as one of the nation’s top hospital systems for best practices, cutting-edge advancements, quality of care and healthcare technology. PIH Health is also certified as a Great Place to Work®.
## Our Community Benefit Investment

All community benefit expenses are based on a cost-to-charge ratio or cost accounting methodology (not charges) in compliance with IRS Form 990 Schedule H instructions.

### PIH Health Total Investment

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charity Care (Financial Assistance)</td>
<td>$9,663,368</td>
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<tr>
<td>Unreimbursed Costs of Public Health Insurance Programs</td>
<td>$134,563,730</td>
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<tr>
<td>Medi-Cal</td>
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<td>Other</td>
<td>$2,248,845</td>
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<td>Other Community Benefit Services</td>
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<td>Community-Building Activities</td>
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<td>Community Health Improvement Services</td>
<td>$2,996,064</td>
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<td>Health Professions Education</td>
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<td>Research</td>
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<tr>
<td>Subsidized Health Services</td>
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<tr>
<td>PIH Health Foundation</td>
<td>$162,996</td>
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<td>PIH Health, Inc.</td>
<td>$30,000</td>
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<tr>
<td><strong>Total Community Benefit Investment</strong></td>
<td><strong>$169,231,444</strong></td>
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10% of Enterprise Expenses

### PIH Health Downey Hospital

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Persons Served</th>
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<td>Charity Care (Financial Assistance)</td>
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<td>Other Community Benefit Services</td>
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<td>Cash &amp; In-Kind Contributions</td>
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<td>Community-Building Activities</td>
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<td>Health Professions Education</td>
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<td>Subsidized Health Services</td>
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<td><strong>Total Community Benefit Investment</strong></td>
<td><strong>$23,840,351</strong></td>
<td><strong>30,913</strong></td>
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12% of Organization Expenses
### PIH Health Good Samaritan Hospital

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<tr>
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<tr>
<td>Charity Care (Financial Assistance)</td>
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<td>Unreimbursed Costs of Public Health Insurance Programs (Medi-Cal)</td>
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<td>Other Community Benefit Services</td>
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<td><strong>15.8% of Organization Expenses</strong></td>
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### PIH Health Whittier Hospital

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<th>Persons Served</th>
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<td>Unreimbursed Costs of Public Health Insurance Programs</td>
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<td>Medi-Cal</td>
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<td>Other</td>
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<td>Research</td>
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<tr>
<td><strong>8.9% of Organization Expenses</strong></td>
<td></td>
<td></td>
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</table>

### Other PIH Health Entities $7.1 Million

**PIH Health Physicians** - $6,864,856
- Charity Care (Financial Assistance) - $118,485 and 326 Persons Served
- Unpaid Costs of Public Health Insurance Programs (Medi-Cal) - $3,840,219 and 14,425 Persons Served
- Other Community Benefit Services - $2,906,152 and 59,762 Persons Served

**PIH Health Foundation** - $162,996

**PIH Health, Inc.** - $30,000
Community Health Improvement Plan

Every three years, PIH Health assesses the health status of our communities. Separate reports are produced for the PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital primary service areas. The 2019 Community Health Needs Assessment Reports identify health needs in our primary service area, provide information to select priorities for action and target geographic areas. This information serves as the basis for community benefit initiatives.

The 2019 reports identified the following significant health needs:

- Access to healthcare
- Birth indicators
- Chronic diseases (asthma incidence, cancer incidence, diabetes incidence/mortality, heart disease and stroke incidence/mortality, kidney disease mortality, liver disease mortality)
- Dental care
- Economic insecurity
- Education
- Food insecurity
- Housing and homelessness
- Mental health
- Overweight and obesity
- Pneumonia and influenza mortality
- Preventative practices (vaccines and screenings)
- Sexually transmitted infections
- Substance use and misuse
- Violence and injury

After a prioritization process that included an assessment of PIH Health’s ability to effectively address each of the needs over the next three years, PIH Health’s leadership and Community Benefit Oversight Committee determined areas of focus for PIH Health (as noted on the image on page 8). Initiatives designed to improve community health that serve as the framework for this plan, include:

- Investing financial resources in organizations to improve community conditions; emphasizing funding where there are gaps in resources
- Leveraging clinical-community partnerships
- Fostering of cross-sectoral collaboration

For the health needs not prioritized as areas of focus—access to healthcare, asthma incidence, birth indicators, economic insecurity, education, kidney disease mortality, sexually transmitted infections, liver disease mortality, and violence and injury—it was determined that PIH Health has neither the expertise nor the infrastructure to lead efforts in these areas. As these health needs are still very important to PIH Health and the community it serves, emphasis will be placed on referral relationships with community based agencies already working in these areas.

See Appendix A for the 2020-2022 Community Health Improvement Plan Year One and Two Progress.
Areas of Focus

**SOCIAL DETERMINANTS OF HEALTH**
- Access to Care
  - Dental Care
  - Mental Health
- Food Insecurity
- Housing / Homelessness

**PREVENTATIVE PRACTICES**
- Emphasis on:
  - Flu and Pneumonia Vaccines (due to the pandemic, COVID-19 vaccinations were also prioritized beginning Fiscal Year 2021)
  - Cancer Screenings

**CHRONIC DISEASES/ DISORDERS**
- Cancer Incidence (Emphasis on Colon and Breast Cancer)
- Diabetes Incidence/Mortality
- Heart Disease/Stroke Incidence/ Mortality
- Overweight and Obesity
- Substance Use and Misuse

PIH Health’s Community Health Needs Assessment reports can be found at [PIHHealth.org/CHNA](http://PIHHealth.org/CHNA).
**Our Community Benefit Programs and Services**

Investments are organized according to Internal Revenue Service recognized community benefit categories.

<table>
<thead>
<tr>
<th>Financial Assistance (Charity Care)</th>
<th>Unreimbursed Costs of Public Health Insurance Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>$9,663,368</td>
<td>6,683 served</td>
</tr>
</tbody>
</table>

Defined as free/discounted health services for individuals who cannot afford to pay and who meet financial assistance eligibility criteria. PIH Health offers a generous program, providing charity care to those with family income(s) at or below 400%* of Federal Poverty Level** guidelines.

*350% for PIH Health Good Samaritan Hospital
**For 2021, the Federal Poverty Level guideline was $12,880 for one person and $24,500 for a family of four.

PIH Health Downey Hospital
$776,365 | 304 served

PIH Health Good Samaritan Hospital
$5,778,455 | 5,203 served

PIH Health Whittier Hospital
$2,990,063 | 850 served

PIH Health Physicians
$118,485 | 326 served

Defined as the shortfall (or unpaid cost) that is created when insurance payments are less than the cost of care, specifically for individuals with healthcare coverage through means-tested public programs (such as Medi-Cal).

PIH Health Downey Hospital
$18,291,444 | 28,551 served

PIH Health Good Samaritan Hospital
$60,241,109 | 27,379 served

PIH Health Whittier Hospital
$52,190,958 | 33,530 served

PIH Health Physicians
$3,840,219 | 14,425 served
Cash & In-Kind Contributions

$2,867,758 | 6,068 served

SUPPORT OF COMMUNITY ORGANIZATIONS
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

PIH Health provides in-kind donations and financial contributions to local nonprofit organizations that are responsive to health needs. During the COVID-19 pandemic, PIH Health donated excess supply of personal protective equipment back to many community organizations. Dedicated space at PIH Health is provided to the American Cancer Society and the area’s Sexual Assault Response Team. During Fiscal Year 2021, over $160,000 in cash donations were provided to 28 organizations; 97% supporting PIH Health’s Community Health Improvement Plan.

PURCHASED SERVICES (AT-RISK PATIENTS)
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Based upon needs, uninsured and underinsured patients may be provided with therapy services, skilled nursing, mental healthcare services and medical equipment. Upon hospital discharge, 5,823 at-risk patients were connected with vital services and resources to help them manage their health.

DONATED SPACE AND BOARD SERVICE
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Designated staff dedicate time to serving on community health-related boards or committees. PIH Health also provides office space for a new healthcare administration university.

Community Benefit Operations

$276,894

COMMUNITY BENEFIT OPERATIONS
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

The Community Benefit department ensures successful fulfillment of community benefit mandates required of nonprofit hospitals, meaningful linkages with community partners and participation in regional efforts to address identified community health needs. In addition, multiple departments throughout the organization report on their community benefit efforts annually.

PIH Health provided a beautiful shaded space in the CultivaLA nonprofit’s Westlake Community Garden for the community to connect with healthcare workers and receive nutrition and physical activity.
Community-Building Activities

$204,215 | 19 served

ADVOCACY EFFORTS AND DISASTER READINESS
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

PIH Health works with a variety of community stakeholders to enhance the collective capacity to address identified community health needs, with an emphasis on social determinants of health. PIH Health also serves as a leader in the area for disaster readiness efforts.

Community Health Improvement Services

$2,996,064 | 41,159 served

EDUCATION, SCREENINGS AND SUPPORT GROUPS
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

PIH Health is proud to partner with and support organizations that share our vision for improving community health. For more information, visit PIHHealth.org/Wellness.

Over 13,200 community members benefited from health education or free/low-cost community-based clinical services.

ENROLLMENT ASSISTANCE
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

 Agencies specializing in health insurance enrollment, including Medi-Cal, are contracted to ensure that those eligible are assisted with obtaining coverage. 8,972 community members secured health insurance coverage via PIH Health-contracted agencies.

HEALTH & WELLNESS CENTER AT WHITTIER FIRST DAY
PIH Health Whittier Hospital and PIH Health Physicians

A collaboration with Whittier First Day, an emergency transitional shelter, meets the healthcare needs of First Day residents and those who are chronically homeless or at-risk.

TRANSPORTATION RESOURCES
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

Provided to patients with no alternative means of transportation to important doctor visits.

PIH Health held multiple community COVID-19 vaccination clinics ensuring 900 local school district teachers and staff, and more than 40,000 members of the broader community received their vaccinations.
Health Professions Education

$7,909,057 | 236 served

**FAMILY MEDICINE RESIDENCY PROGRAM**
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Trains resident doctor of medicine (MD) and doctor of osteopathic medicine (DO) physicians in primary care and offers rotations in various specialties.

**INTERNSHIP, EXTERNSHIP, PRECEPTORSHIP & MENTORING**
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, PIH Health Whittier Hospital and PIH Health Physicians

Supports the next generation of healthcare providers by educating and mentoring over 174 students in clinical, ancillary and administrative settings.

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Research

$ 511,574 | 53 served

**PIH HEALTH CLINICAL TRIALS PROGRAM**
PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Through innovative and cutting-edge research at PIH Health, many of the newest and best treatment opportunities and technologies are available for our patients. Providing medications, devices and patient therapies to our communities – long before they become available elsewhere – making PIH Health a recognized leader in providing excellent care for our community.

We currently have more than 57 trials in various stages, enterprise wide in oncology, stroke, cardiovascular, neonatal, peripheral vasculature and other therapeutic areas.
Subsidized Health Services

$10,045,788 | 69,712 served

DIABETES EDUCATION CENTER
PIH Health Whittier Hospital

Offers education programs, screenings and resources to those looking for help with managing their diabetes and living a healthy lifestyle.

EMERGENCY DEPARTMENT (ED) ON-CALL PHYSICIANS
PIH Health Downey Hospital, PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital

Receiving over 155,000 visits annually, PIH Health Downey Hospital and PIH Health Whittier Hospital EDs are designated as Emergency Departments Approved for Pediatrics. PIH Health Downey Hospital, PIH Health Good Samaritan Hospital, and PIH Health Whittier Hospital EDs are STEMI (heart attack) Receiving Centers. PIH Health Good Samaritan Hospital and PIH Health Whittier Hospital EDs are Comprehensive Stroke Centers and PIH Health Downey Hospital is a Basic Stroke Center. PIH Health Whittier Hospital’s ED operates the service area’s paramedic base station, ensuring local residents receive medical oversight for 9-1-1 emergency services. On-call physicians ensure that eligible patients, regardless of health insurance status, have access to specialty care.

PIH HEALTH HOSPICE HOMES
PIH Health Whittier Hospital

Provides community members with the option for compassionate end-of-life care and family support at two PIH Health Hospice homes.

PIH HEALTH URGENT CARE
PIH Health Physicians

As an alternative to the emergency room, urgent care providers treat a variety of illnesses and injuries. During Fiscal Year 2021, more than 76,800 patients were seen at PIH Health’s six Urgent Care Centers.
Leadership Journal

In Fiscal Year 2021 PIH Health medical staff focused on treating patients locally during the height of the COVID-19 surges and volunteered at Los Angeles County and PIH Health led vaccine distribution events. These efforts as well as nationwide travel restrictions led to the cancellation of many of their planned medical missions abroad.

PIH Health professionals who gave their time and talents to promote community health and help people in need:

- Mary Dix RN and Louise Mitchell RN, Clinical Nurse Specialists, NICU: Traveled to Africa to share their expertise and provided training to NICU staff.
- Sylvia Gonzalez MD, Pediatrics: Serves as a Board Member for SPIRITT Family Services, which provides a wide range of mental and emotional health programs to children and families in Eastern Los Angeles County that help clients overcome the challenges of abuse and mental illness.
- Rachael Moore MD, Dermatology: Serves as a volunteer attending physician at the West Los Angeles Veterans Affairs Hospital once a month and is a volunteer assistant clinical professor at the University of California, Los Angeles.
- Anita Sinha MD, Pediatrics and several other PIH Health staff members volunteered at some of the first COVID-19 vaccination events in Los Angeles County.

Emergency and Disaster Preparedness/Disaster Resource Center (DRC)

PIH Health Whittier Hospital is one of 13 Los Angeles County designated DRC's that ensure the community has access to resources and the highly-skilled staff needed to respond to a large-scale disaster or other public health emergencies.

Employee Giving

PIH Health employees participated in an adopt-a-family holiday gift distribution organized by The Whole Child that benefitted more than 150 families in need and donated over 375 backpacks filled with supplies to students across our service area.
**Environmental and Recycling Projects**

PIH Health continues to implement “green” initiatives, including increased usage of LED lighting to decrease consumption of electricity and expansion of a project with the City of Whittier to convert methane gas into electricity. Eyeglasses and hearing aids are collected for recycling and redistribution by the East Whittier Lions Club to those in need.

**PIH Health Volunteer Contributions**

Some 1,282 PIH Health volunteers collectively contributed 111,535 hours of service, supporting departments throughout the organization. 129 volunteers also contributed 1,922 hours to support the COVID-19 vaccine clinics throughout the organization. In addition, volunteers produced 1,885 handmade masks when supply levels were low.

**Reach Out and Read Programs**

Each year our Pediatrics department partners with Reach Out and Read to distribute more than 4,912 new books to patients to promote literacy and school readiness.

**Supply Chain**

PIH Health received an abundance of donated items, such as rain ponchos, during the height of the pandemic when personal protective equipment supplies were low. This year, unused rain ponchos were donated to agencies serving individuals experiencing homelessness for protection during the rainy season.
Community Benefit Oversight Committee

Comprised of community stakeholders, including key public health and legislative representatives, the purpose of the Community Benefit Oversight Committee is to:

- Review and validate compliance with respect to community benefit mandates.
- Review and validate that PIH Health’s community benefit programs and services effectively meet identified community health needs.
- Increase public awareness of community benefit activities and community value.

Veronica Castro
Interfaith Food Center

Crystal Centeno
Jonathan Cordova (Alternate)
Congresswoman Linda Sánchez CA 38th District

Anthony Cespedas MPA
Elizabeth Andalon-Martinez (Alternate)
Chair Hilda L. Soils, Supervisor, First District

Darren Dunaway
Human Services Association

Richard Espinosa
Community-at-Large

Gennesis Jerez
Nayon Kang (Alternate)
Koreatown Youth and Community Center (KYCC)

Lindsey Lastra MPH MCHES
Los Angeles County Department of Public Health

Maria Martinez-Poulin Ed.D
Los Angeles County Office of Education

Hillary Mennella DNP FNP-BC
Cerritos Community College District

Irene Muro MPA
Whittier First Day

Juan Navarro
Los Angeles Center for Alcohol and Drug Abuse

Jim Ortiz
My Friend’s House
Assembly of God Church

Luz Perez
TLC Family Resource Center
Downey Unified School District

Irene Redondo-Churchward
Community-at-Large

Drew Sones
Community-at-Large

Elvia Torres MS LMFT MBA
SPIRITT Family Services

Jonathan Vasquez
Los Nietos School District
# Appendix A

## Community Health Improvement Plan 2020-2022 Impact Evaluation

### Year One Progress

| Preventative Screenings & Immunizations | • 5,413 colonoscopies performed  
• 47,838 mammograms performed  
• 8,118 pap smears performed  
• 19,529 flu vaccines and 6,854 pneumonia vaccines provided  
• 404 served by awareness and prevention education  
• 484,268 reached through immunization and screening public health videos and communications |
| Chronic Diseases/Disorders | • $31,423 in funding provided to six organizations to support programs/services promoting healthy lifestyles and disease management  
• Chronic disease and wellness health education programs and support groups reached 5,106 participants  
• Supported the Partnership for Healthy Communities coalition comprised of 10 community partners addressing local overweight/obesity community health needs  
• 14 cancer clinical trials and two stroke clinical trials conducted with 20 participants  
• 1,196 served by the Diabetes Education Center  
• 484,268 reached through chronic disease public health videos and communications |
| Social Determinants of Health |  |
| Access to Dental Care and Mental Health Care, Food Security and Housing/Homelessness | • $84,510 in total community support dollars given to 13 organizations to support social determinants of health  
• Supporting three civic engagement/task force groups targeting social determinants of health  
• Supported the Food Security Coalition comprised of 15 community partners  
• Developed food insecurity screening toolkit for community partners  
• Distributed digital English/Spanish flyers promoting Farmers Markets that accept food stamps  
• Promoted Free USDA Summer Lunch program across Service Planning Area 7 - meals served across Los Angeles County libraries increased by 92% from 2016  
• Supported the Integrated Community Health Coalition comprised of 14 community partners aimed at meeting the communities’ homelessness, mental health, re-entry from incarceration and substance use needs  
• 1,838 reached through mental health public health videos and communications |
### Year Two Progress

#### Preventative Screenings & Immunizations
(Represents services provided across the enterprise)

- $2,000 in funding provided to one organization to support preventative screenings & immunizations
  - Support and participation in social media ads to promote the COVID-19 vaccine in the Latino community
- 3,496 colonoscopies performed, 33,831 mammograms performed, and 10,170 pap smears performed
- 20,759 flu vaccines and 8,739 pneumonia vaccines provided
- 80,000 COVID-19 tests and 40,900 COVID-19 community vaccinations
- 138 pints of blood collected at four blood drives held at three hospital campuses, saving 414 lives
- 125 served by cancer awareness and prevention education
- 927,024 reached through immunization and screening public health videos and communications

#### Chronic Diseases/Disorders
(Overweight/Obesity, Cancer, Diabetes, Heart Disease/Stroke, Substance Use and Misuse)

- $61,975 in funding provided to seven organizations to support programs/services promoting healthy lifestyles and disease management
  - 2,000 youth provided with healthy eating/nutrition and sports and fitness programming
  - 60 residents representing a high risk population received substance use disorder treatment and care
  - Three schools adopted for heart health programming and donation of playground equipment
  - Planning for 5k community race at MacArthur Park in Los Angeles
- Chronic disease and wellness health education programs and support groups reached 5,106 participants
- Over 400 community physicians received the latest updates on prevention, diagnosis and management of heart failure
- 57 cancer clinical trials enterprise wide in oncology, stroke, cardiovascular, neonatal, peripheral vasculature and other therapeutic areas. With a total of 53 enrolled.
- 1,376 served by the Diabetes Education Center
- 927,024 reached through chronic disease public health videos and communications

#### Social Determinants of Health

#### Access to Dental Care and Mental Health Care, Food Security and Housing/Homelessness

- $95,875 in total community support dollars given to 18 organizations to support social determinants of health
  - 326 individuals experiencing homelessness received food, hygiene kits and personal supplies for individuals experiencing homeless.
  - 6,610 youth and their families received mental health services as a result of new Parent Child Interactive Therapy room and expanded services by two lead agencies
  - 2,000 pounds of food donated and $5,100 in grocery gift cards served over 151 families
  - 1,040 families, 44 individuals experiencing homelessness and 739 seniors’ food security needs met
  - Housing and case management services for three families (nine individuals) in Bellflower
  - Support for development of transitional housing and wraparound services in the City of Santa Fe Springs
- 1,360 households served during regional food distribution collaboration
- Screened over 14,000 seniors during annual wellness visits for food security and provided resources for 447 experiencing food insecurity
- Supporting nine civic engagement/task force groups targeting social determinants of health
- Promoted Free USDA Summer Lunch program across Service Planning Area 7
- 481 reached through mental health public health videos and communications
This report was submitted to the California Department of Health Care Access and Information by February 28, 2022 in fulfillment of California Senate Bill 697.

We value your input on our Community Benefit Report, Community Health Needs Assessment and Community Health Improvement Plan.

Please send comments or questions to Community.Benefit@PIHHealth.org.