

# Welcome to PIH Health

We are pleased you are here!

March 23, 2021

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We are committed to maintaining the highest safety standards.

Everyone will be screened (NOT TESTED) for COVID-19 and be required to wear a simple mask before allowed entrance. Masks will be discarded at exit and a new one issued at re-entry.

**Visitors to patient rooms must enter and exit using the same path of travel.**

No visitors in common areas (Gift Shop, Jazzman's Café and Cafeteria), with the exception of the Main Lobby.

**Please note the temporary adjustments to our Visitor Guidelines.**

## **General Hospital Visiting**

- Visiting hours: 2 pm to 8 pm daily
- Two visitors per patient per day
  - » Two visitors may accompany patients for surgery or procedures
  - » Exceptions will be made for special circumstances, such as end of life and/or disabilities that require additional support

## **Closed COVID-19 Units or Individual COVID-19 Patient Rooms**

- No visitors with exception of special circumstances such as end of life

## **Critical Care Center**

- Visiting hours: 2 pm to 5 pm daily
- Two visitors per patient, per day, for Non-COVID-19 patients
  - » Visitors must check in with Main Lobby Receptionists to verify if patient is able to receive visitors

## **Labor & Delivery**

- Two coaches/visitors may remain overnight, and are limited from coming and going from the department
- One doula per patient

## **Maternal Newborn**

- One visitor may remain overnight and is limited from coming and going from the department
- Second visitor per patient per day between hours of 2 pm and 8 pm

## **Neonatal Intensive Care unit (NICU)**

- Two visitors with the same ID band as the baby allowed

## **Emergency Department**

- One visitor per patient per patient stay

## **Acute Rehabilitation Center and Transitional Care Unit**

- Visitation by appointment only
- One 30-minute visit per patient per day
- Visitors must contact the ARC Front Desk at **Ext. 12525** or the TCU Front Desk at **Ext. 12543** to schedule a visit. Reservations are required

## **No Visitors Are Allowed in the Following Areas:**

- Infusion Center
- Barlow Respiratory Hospital

## **Outpatient Services:**

- One visitor per minor patient or patients needing physical, mental or language assistance in the following areas:
  - » Breast Health Center
  - » Cardiac Rehab
  - » Occupational Therapy
  - » Outpatient Imaging
  - » Physical Therapy
  - » Radiation Oncology
  - » Speech Therapy
  - » Wound Care Center
  - » Same Day Surgery
  - » GI Lab

Only those visitors accompanying patients or having other patient-related business will be granted access to the facility. All visitors must be 16 years of age or older.